

Topic: Ed Cackowsky's Retirement

Date: July 13, 2009

Internal To: All Itron Greenwood Employees

External To: All US and Canadian RF Distributors and OEMs

From: Jeff Kiser, Business Development Manager, US & Canada

Ed Cackowsky, our regional sales manager for Eastern USA and Canada, will be retiring after 16 years of dedicated service to Schlumberger, Actaris, Itron, and his customers. Friday, July 24, 2009 will be his last day. We wish Ed all the best as he enters the next phase of his journey and appreciate his years of loyal service.

After July 24, please direct all technical support issues to our customer support team, under Robert Dillard, at 800-833-3357. I will take over Ed's territorial coverage in the interim and be available for any special needs on pricing, sales opportunities, issues, etc. I can be reached on my cell phone at 864-377-3395, by office voice mail at 800-833-3357 Ext. 7412, or by email at jeff.kiser@itron.com.