

# *NEWSFLASH*

**Date:** August 11, 2008  
**To:** All Neptune Refined Fuel Distributors  
**From:** Curtis Fennell, Marketing Communications Manager  
**Subject:** RML2000 Service Bulletin - Core Processor v2.5 Temperature Indication

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**Problem:** The temperature reported in the ProLink Process Variables window is 0°C or 32°F.

**Cause:** This can happen when configuration files from older units are loaded into newer RML electronics modules (pucks). The current version of RML electronics software is 2.5. (The software version can be found on a label on the side of the module.) When an old (<2.5) configuration is loaded into a new unit, the temperature measurement can be turned off.

**Solution:** Configurations from electronics modules prior to version 2.5 should not be loaded into newer modules. In the event that this is necessary due to module replacement, you can perform the following work-around:

1. Connect and start Prolink. Verify that the configuration is correct.
2. Open the PROLINK drop down menu.
3. Click CONFIGURATION.
4. Click the MODBUS tab.
5. In the Coil box, type "82" in the Actual (Doc-1) Addr. Window (Figure 1).
6. Click the CLEAR COIL button (Figure 1).
7. Return to the Process Variables window (Figure 2).
8. Confirm that the temperature displayed is reasonable.

**Prevention:** Always verify that the temperature indicated by Prolink in the Process Variables window is reasonable when starting up or servicing a RML 2000/1000.

As always, we thank you for your business. Should you have any questions, please do not hesitate to call 1-800-833-3357.

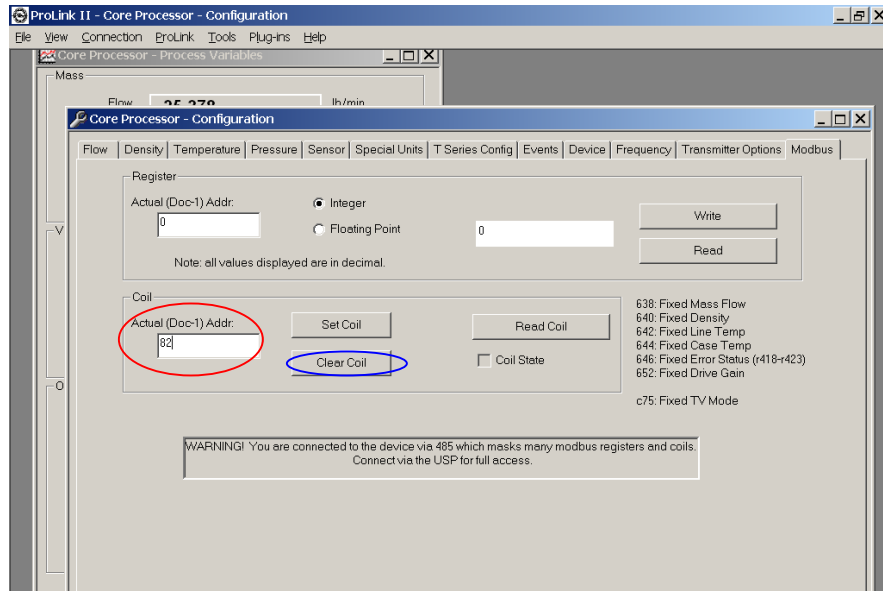


Figure 1

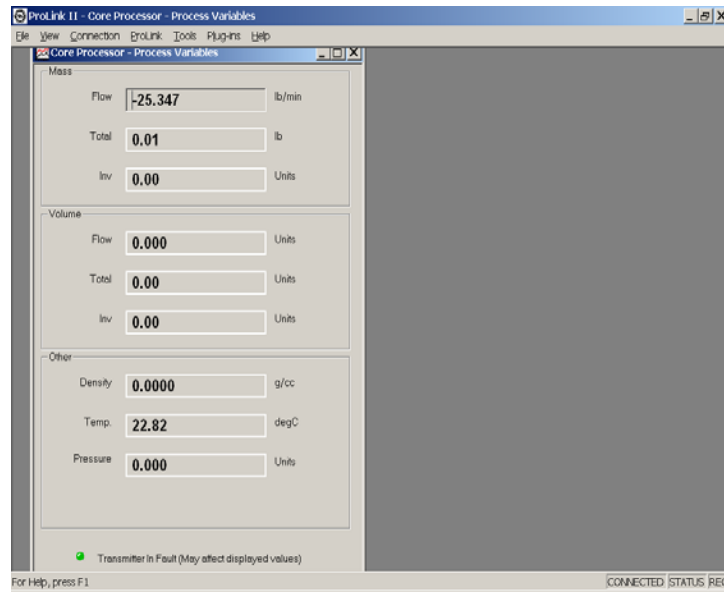


Figure 2